

Kizco's Quality Policy:

Vision: To be an important Danish / European steel trader of a wide range of steel products with mainly focus on tubes and tubular products renowned for also being able to source and supply special niche market products for customers throughout the world.

Mission: To earn the loyalty of the customers we serve by first anticipating, then fulfilling their needs with our knowhow, competitive prices, dedicated service and continuous innovation.

Values: Commitment to customers and employees alike and to provide unparalleled service. To build long standing relationships with customers and suppliers.

Kizco A/S was incorporated in 2001 although the partners in the business jointly share nearly 60 years of experience in the steel industry. The business enjoys very close working relationships with steel mills / stockholders and these supply partners have been carefully selected in order to provide Kizco with an advantageous ability to also supply products of a less commoditized nature.

In the main the business operates as a trading with imported material being held in stock delivery within 48 hours or less from the time of order receipt. All necessary documentation (certificates, ect.) will be provided to the customer before delivery.

Most of these stocks are held in northern Germany and from those different locations the business offers access to several thousand tones of stock. Kizco's head office is located in Holbæk (60 km outside of Copenhagen).

Kizco will always pride itself on the quality of product that it sells. Material is only sourced from those mills and stockholders that have the appropriate accreditation and certification standards and all material is thoroughly inspected at the time each delivery discharges into the warehousing.

The company ethos is one of continual improvement and customer support through all stages of the supply process, including full support for employees with regard to training. We are committed to being the preferred supplier in each of the markets we serve. To this end, our customers are our primary concern. We aim to not only satisfy them, but also to earn their loyalty through forming long-standing relationships. We will continue to develop processes for understanding their needs and expectations. We measure their perception of our services through regular personal contact surveys. We actively involve all of our employees in assessing and refining the internal quality systems and take prompt action on what we learn from these. Kizco A/S is totally committed to providing its customers and suppliers with an excellent service and enjoyable working relationship.

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Kim Zingenberg